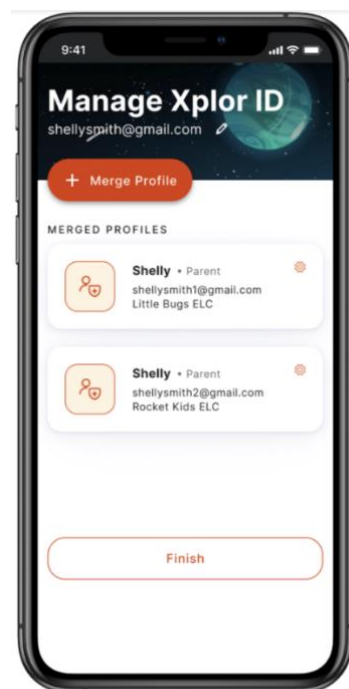# Xplor ID - Merging accounts together

Xplor ID allows one email and password (or phone and pin) for parents, educators and Hub Guests to log into our products.

Users navigate through the simple flow with handy help instructions to merge together all of their parent, educator and Hub Guest profiles across any number of services and providers in our system to unify them under one set of shared credentials.

That means the next time that they visit the Hub, Home or Playground Web, users can simply log in with the same credentials and choose from their multiple roles.
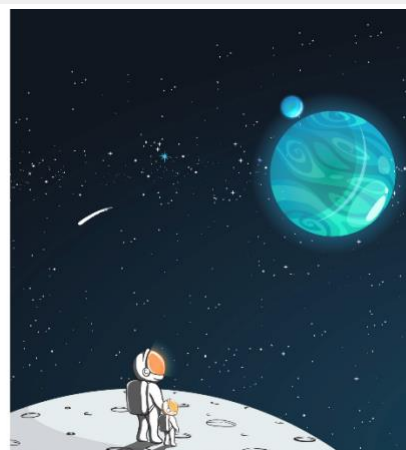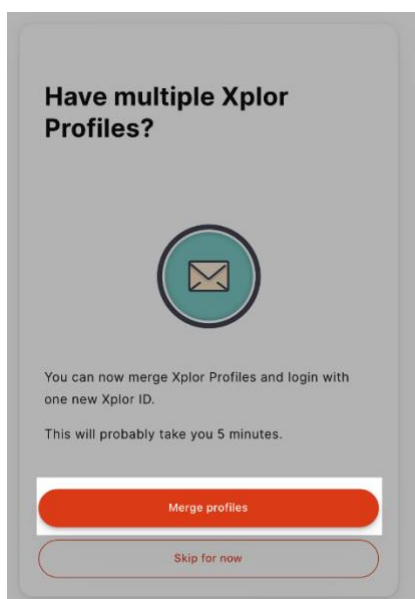
Follow the steps below if you have more than one existing parent account or Hub Guest account and would like to merge these together.

Parent accounts across centres can now be merged.

## Merging different accounts together for the first time

**1.** Login to any of your existing accounts using https://login.myxplor.com/ on a computer.

2. Once successfully logged in, you will see the screen (left).

Select "Merge profiles", then go directly to step 4, below.

If you've accidentally clicked "Skip for now", log in to home.myxplor.com and complete steps below.
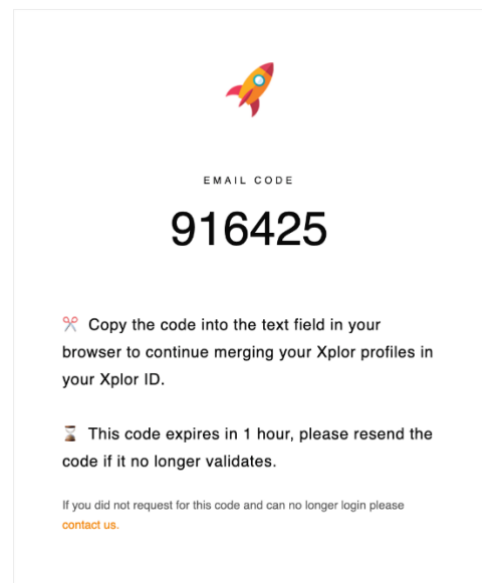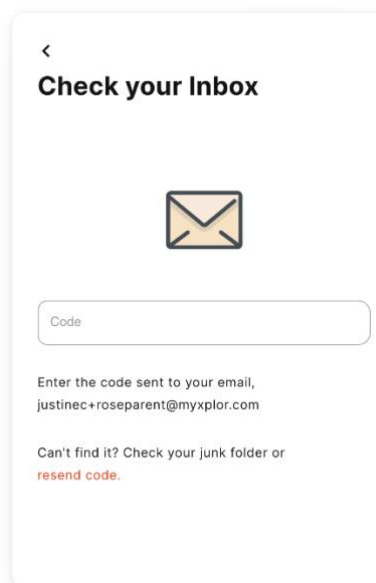
3. Click on your name on the top right corner, then select "Manage Xplor ID".
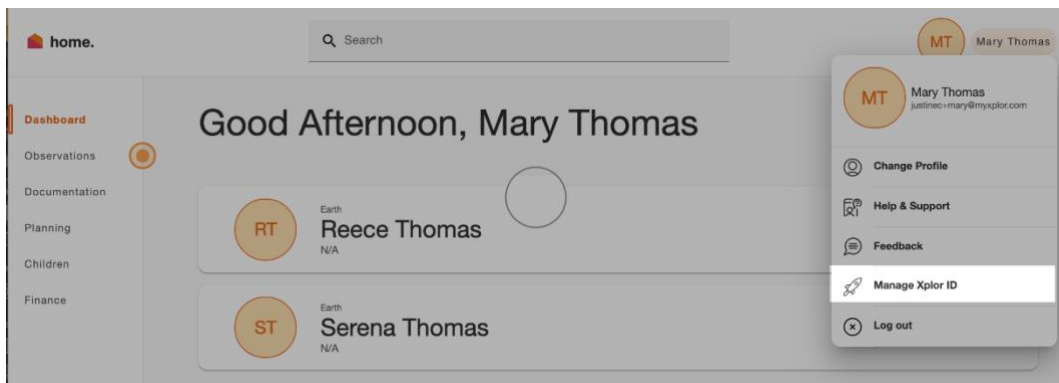
4. Select "Merge profiles & create Xplor ID" and enter in your preferred email address
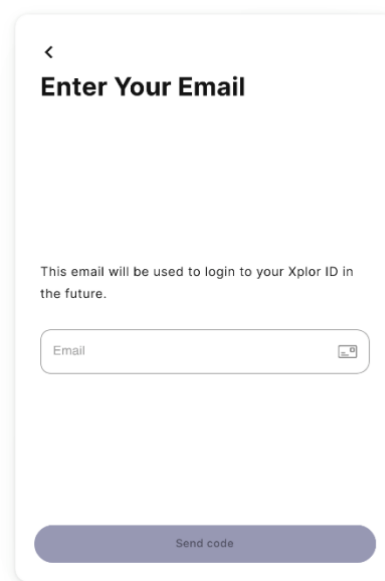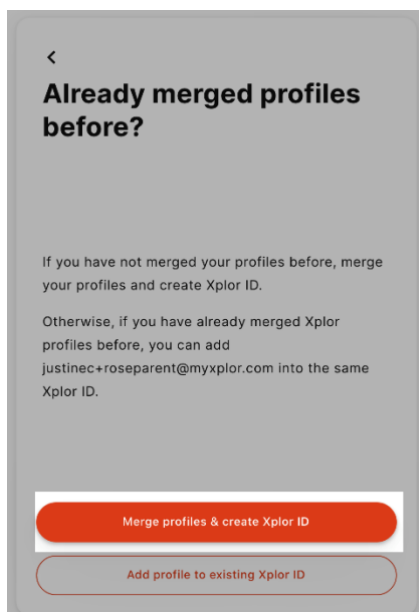
5. Check your inbox. You should have received an email with a code. This could also be hiding in your junk or spam folders, so check these, too, if it's not in your inbox!

6. Create a password. This can be the same as the password you have used previously.

7. You will find your existing profile that you logged into. Click on "+ Merge Profile" to merge your other account to your Xplor ID.

Create Password

Password

Repeat Password

8 characters

Next

Manage Xplor ID
justinec+roseparent@myxplor.com

+ Merge Profile

MERGED PROFILES

Rose • Parent/Guardian
justinec+roseparent@myxplor.com
Earth

Finish

8. Once logged in, you should see your other profile appear. Click "Confirm merge".

9. Once confirmed, you will see a summary of your accounts appear in the screen below. Select "Finish" once complete.

×

Xplor Profile

EDUCATOR
Rose Gonzales
justinec+roseedu@myxplor.com
Earth

Confirm merge

Manage Xplor ID
justinec+roseparent@myxplor.com

+ Merge Profile

MERGED PROFILES

Rose • Parent/Guardian
justinec+roseparent@myxplor.com
Earth

Rose • Educator
justinec+roseedu@myxplor.com
Earth

Finish

10. Enter in your preferred mobile number (your primary contact phone number), then click "Next".

Create an access code. Click "Next".

All done! Your profiles have now been merged together. You will see one set of your credentials on the final page. This is all you will need to use going forward!

Enter mobile number

This mobile number will be used to log into the Xplor Hub.

Mobile

Next

Create access code

The 4 digit code will be used when you securely sign your children in and out.

Access Code

Repeat Access Code Code

Next